



TOWNSHIP OF DENVILLE  
CITIZEN SURVEY

1. Department Visited: \_\_\_\_\_
2. Date of Visit: \_\_\_\_\_
3. Purpose of Visit: \_\_\_\_\_  
\_\_\_\_\_
4. How long did you have to wait before an employee helped you? \_\_\_\_\_

Please answer the following questions with 5 being very satisfied and 3 being undecided and 1 being very dissatisfied.

1. How satisfied were you with the way you were treated by the staff in the office?  
5                      4                      3                      2                      1
2. How satisfied were you with the amount of time you had to wait before being helped by an employee?  
5                      4                      3                      2                      1
3. How satisfied were you with the way your question(s) were answered?  
5                      4                      3                      2                      1

Please answer the following questions with 5 being strongly agree, 3 being undecided and 1 being strongly disagree.

1. The staff was knowledgeable.  
5                      4                      3                      2                      1
2. The staff friendly and courteous  
5                      4                      3                      2                      1
3. My visit was a positive experience.  
5                      4                      3                      2                      1

Any Additional comments: \_\_\_\_\_

Please drop off or mail to the Department of Administration, 1 St. Mary's Pl, Denville, NJ 07834.